ACIS: Remote Access using MAC OS X

This document describes how to install the software necessary for access to the ACIS system with a Macintosh computer running Mac OS X. The process involves the installation of the Citrix ICA Client and use of the Firefox internet browser.

Downloading the Citrix ICA Client:

Before accessing the ACIS application, you must complete the following steps in order to download and install the Citrix ICA Client. This download and install only needs to be completed once. On subsequent attempts to login to ACIS, you will only need to follow the steps under the "Accessing the ACIS (PowerChart) application" section.

1. Launch a **Safari** or **Firefox** browser.

2. Type the following URL into the address bar and press the **Enter** key:
    http://download2.citrix.com/files/en/products/client/ica/current/macICA_OSX.dmg.zip.
    The archive file will begin to download. When the download is complete, the archive file macICA_OSX.dmg.zip should be on the desktop.

3. Close the Internet browser.

4. From the desktop double-click on the archive file **macICA_OSX.dmg.zip** to launch **Stuffit Expander** and create the disk image file **MacICA_OSX.dmg** on the desktop.

5. Delete the **macICA_OSX.dmg.zip** disk image by clicking and dragging it onto the **Trash Can** in the **Dock**.

Installing the Citrix ICA Client:

1. Double-Click on the disk image file **MacICA_OSX.dmg** to mount it on the desktop. The **Citrix ICA Client** window should open on the desktop.

2. Double-Click on the **ICA Client.pkg** icon in the window.

3. Respond to the screens by clicking on the **Continue** or **Accept** buttons until prompted for the Destination drive. Then single click on the name of your hard drive in the list and then click on the **Continue** button.

4. Click on the **Install** button to begin installation.

5. After the install is complete, click on the **Close** button to quit the Installer.

6. Delete the **Citrix ICA Client** disk image by clicking and dragging it onto the **Trash Can** in the **Dock**.

Accessing the ACIS (PowerChart) application:

At this time we recommend using **Firefox** as the web browser. ACIS will not work using the **Safari** browser. You can download **Firefox** at **http://www.mozilla.com/en-US/firefox/all.html**.

Note*: If at any time an **Authorize Certificate** dialog box appears, click the **Yes** button.*

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1.   Launch the **Firefox** browser.

2.   Type the following URL into **Firefox** address bar and press the **Enter** key: https://webapps.catholichealth.net.

3.   When the Login screen appears, type in the following:

   Username: <your FHS network user id>
   Password: <your FHS network password>
   Domain: Tacoma-WA

4.   Click on the **Log-in** button. The application screen will load.

5.   Single click on the **PowerChart Prod** icon on the **Application** screen.

   A. If an **Opening** dialog box appears, complete the following steps (this should only occur once):

   1.   Select the '**Open With**' choice

   2.   Select '**Citrix ICA Client**' from the popup menu.

   3.   Check the '**Do this automatically for files like this from now on**' checkbox

   4.   Click on the **OK** button

6.   You will be prompted to allow or deny Citrix access to your C drive, click **Yes** to allow. At this point you should be able to login to **PowerChart**.

Help Desk Support:

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