

# Wellfound Behavioral Health Hospital

## 2020 Community Health Implementation Strategy

**Adopted May 2020**



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# Our Hospital and the Community Served

## About Wellfound Behavioral Health Hospital

Wellfound Behavioral Health Hospital is a joint venture between CHI Franciscan and Multicare Health System, as a collaborative response to the emerging behavioral health needs of Pierce County residents. The facility is a freestanding, two-story, behavioral health hospital with 120 inpatient beds. The hospital will provide voluntary and involuntary admissions with a focus on general adult psychiatric care, crisis stabilization and outpatient services.

## Our Mission

**Mission:** To facilitate the development of a full continuum of integrated, high value, behavioral health services for the South Sound communities

**Vision:** Building partnerships to create a behavioral health system of care that delivers opportunities for hope and recovery

**Values:** Integrity, Compassion, Collaboration, Excellence, Respect

## Financial Assistance for Medically Necessary Care

Wellfound Behavioral Health Hospital delivers compassionate, high quality, affordable health care and advocates for members of our community who might have difficulty accessing and paying for necessary medical care. In furtherance of this mission, the hospital provides financial assistance to eligible patients who do not have the capacity to pay for medically necessary health care services, and who otherwise may not be able to receive these services. The financial assistance policy and a plain language summary of the policy can be found at this web address:

[https://www.wellfound.org/patients-visitors/billing-insurance-finance/#pattern2\\_3](https://www.wellfound.org/patients-visitors/billing-insurance-finance/#pattern2_3)

## Description of the Community Served

Wellfound Behavioral Health Hospital is located in Tacoma, WA. The entirety of Pierce County was used as the service area for the hospital. A summary description of the community is below. Additional details can be found in the CHNA report online.

Pierce County includes 844,490 residents, mostly White (67%), followed by Hispanic (10%), Asian (6%), Black (6%), and Multiracial (6%) with an increasing number of adults 55-74 years of age. Immigrants in Pierce County originated from Asia, Latin America, and Europe.

Pierce County residents experienced about the same rate of poverty as Washington state (12.7%), with variations in poverty in smaller geographic areas.

The percentage of community members living with a disability (13.5%) was higher than the state average.



# Community Assessment and Significant Needs

Wellfound Behavioral Health Hospital engages in multiple activities to conduct its community health improvement planning process. These include, but are not limited, to conducting a Community Health Needs Assessment with community input, identifying collaborating community stakeholder organizations, describing anticipated impacts of program activities and measuring program indicators.

## Community Health Needs Assessment

The health issues that form the basis of the hospital's community health implementation strategy and programs were identified in the most recent CHNA report, which was adopted in October, 2019. The CHNA contains several key elements, including:

- Description of the assessed community served by the hospital;
- Description of assessment processes and methods;
- Presentation of data, information and findings, including significant community health needs;
- Community resources potentially available to help address identified needs; and
- Discussion of impacts of actions taken by the hospital since the preceding CHNA.

Additional detail about the needs assessment process and findings can be found in the CHNA report, which is publicly available at:

[https://www.wellfound.org/wp-content/uploads/2020/04/Behavioral\\_Hospital-2019\\_CHNA\\_Report\\_v5Q.pdf](https://www.wellfound.org/wp-content/uploads/2020/04/Behavioral_Hospital-2019_CHNA_Report_v5Q.pdf)

or upon request at the hospital's administration office.

## Significant Health Needs

The community health needs assessment identified the following significant community health needs:

1. Access to health care
2. Suicide
3. Drug and alcohol use
4. Obesity
5. Depression
6. Unintentional injuries

### Significant Needs the Hospital Does Not Intend to Address

Wellfound will address 4 of the priority health areas listed above. Due to the specialized nature of Wellfound Behavioral Health Hospital, the hospital does not have the capacity or the expertise to address obesity or unintentional injuries.

## 2020 Implementation Strategy

This section presents strategies and program activities the hospital intends to deliver, fund or collaborate with others to address significant community health needs over the next three years. It summarizes planned activities with statements on anticipated impacts and planned collaboration.

This report specifies planned activities consistent with the hospital’s mission and capabilities. The hospital may amend the plan as circumstances warrant. For instance, changes in significant community health needs or in community assets and resources directed to those needs may merit refocusing the hospital’s limited resources to best serve the community.

The anticipated impacts of the hospital’s activities on significant health needs are summarized below, and for select program initiatives are stated in Program Digests. Overall, the hospital anticipates that actions taken to address significant health needs will: improve health knowledge, behaviors, and status; increase access to needed and beneficial care; and help create conditions that support good health.

The hospital works to evaluate impact and sets priorities for its community health programs in triennial Community Health Needs Assessments.



## Creating the Implementation Strategy

Wellfound Behavioral Health Hospital is dedicated to improving community health and delivering community benefit with the engagement of its management team, board, clinicians and staff, and in collaboration with community partners. The implementation Strategies were developed by Hospital leadership with input from The Wellfound Board of Directors and Joint Venture Partners.

## Comments and Accessibility

The Wellfound Community Health Needs Assessment and Implementation Strategy can be found at [www.wellfound.org](http://www.wellfound.org) Comments on any of the strategies listed can be sent to Wellfound at 3402 S 19<sup>th</sup> St., Tacoma, WA 98405. A hard copy can be found at the hospital administration office.

## Strategy by Health Need

The tables below present strategies and program activities the hospital intends to deliver to help address significant health needs identified in the CHNA report.

They are organized by health need and include statements of the strategies' anticipated impact and any planned collaboration with other organizations in our community.



### Health Need: Access to Health Care

Strategy or Program Name	Summary Description
Financial Assistance	<ul style="list-style-type: none"> <li>Expand payer contracting to as many plans as possible</li> </ul>
Financial Assistance	<ul style="list-style-type: none"> <li>Continue to support charity care for any needed patient</li> </ul>
Capacity	<ul style="list-style-type: none"> <li>Continue development plans to open facility to all 120 beds</li> </ul>
Intake & Assessment	<ul style="list-style-type: none"> <li>Continue to offer free 24/7 intake assessments</li> </ul>
Mobile Access	<ul style="list-style-type: none"> <li>Explore the option to provide van service to pick up patient for outpatient services</li> </ul>

**Anticipated Impact:** Expand access to mental health care

**Planned Collaboration:** CHI Franciscan, MultiCare Health System, Third Party Payors



### Health Need: Suicide

Strategy or Program Name	Summary Description
Intake & Assessment	<ul style="list-style-type: none"> <li>Continue to provide suicide free assessment for all who walk-in</li> </ul>
Awareness	<ul style="list-style-type: none"> <li>Explore offering a social media for suicide awareness campaign</li> </ul>

**Anticipated Impact:** Increase suicide awareness, increase access to education

**Planned Collaboration:** Community Partner, Local Emergency Departments



### Health Need: Drug and Alcohol Use

Strategy or Program Name	Summary Description
Assessments	<ul style="list-style-type: none"> <li>• Continue to offer initial drug/alcohol assessments</li> </ul>
Building Partnerships	<ul style="list-style-type: none"> <li>• Maintain access to community certified drug/alcohol team</li> </ul>
Building Partnerships	<ul style="list-style-type: none"> <li>• Continue to provide discharge planning to SUD treatment facilities</li> </ul>
<b>Anticipated Impact:</b> Increase community awareness and options for treatment drug addict treatment	
<b>Planned Collaboration:</b> Substance Use Disorder Department - MultiCare Behavioral Health, Northwest Integrated Health	



### Health Need: Depression

Strategy or Program Name	Summary Description
Intake & Assessment	<ul style="list-style-type: none"> <li>• Continue to offer free 24/7 intake assessments</li> </ul>
Education	<ul style="list-style-type: none"> <li>• Explore opportunity to provide depression seminars to the community</li> </ul>
Awareness	<ul style="list-style-type: none"> <li>• Explore offering a social media for depression awareness campaign</li> </ul>
<b>Anticipated Impact:</b> Enhance awareness of mental health and acceptability of depression	
<b>Planned Collaboration:</b> CHI Franciscan, MultiCare Health System	

*2020 Implementation Strategies approved by the Wellfound Board of Directors: May 5, 2020*



## Wellfound Behavioral Health Hospital Board of Directors

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