

Compassion | Inclusion | Integrity | Excellence | Collaboration

Welcome to the Northwest Washington Family Medicine Residency Clinic! We are proud to be a part of the Virginia Mason Franciscan Health Medical Group. The words above represent our commitment to these qualities in all we do.

We value *diversity* and *inclusion* in our patients as well as our staff and learners. We want to be sure that everyone feels welcome and comfortable in our clinic. In order to provide a safe, *compassionate* environment for you and for our staff, we ask that you please be respectful of everyone at all times.

We try to be consistent with your chosen primary care provider but this clinic is all about *collaboration*, everyone working together, so you may not always work with the same staff or see the same provider.

We strive to provide care with *integrity* and *excellence*. If you face challenges during your appointment, please let us know so we can address your concerns. If you feel that you do *not* share our values of *diversity* and *inclusion*, you may be more comfortable receiving care at another facility. **Please let us know if you need assistance finding another clinic. Please be aware that disrespectful or disruptive behavior will not be tolerated.** We look forward to participating in your care.