

### **Visiting Expectation**

Visitors, please adhere to our zero-tolerance policy for violent/aggressive behavior. Check with nursing staff before giving a patient food or personal items. Support a quiet environment in patient care areas.

### **Visiting Hours**

Regular visiting hours: 5 a.m. to 9 p.m. daily. After regular hours, enter through the Emergency Entrance and check in at the security desk. After regular hours, visitation is limited to two per patient unless specified by nursing staff. Children under 12 must be accompanied by an adult.

#### **Valet Service**

Monday through Friday. Main Entrance: 5 a.m. to 5 p.m.; Outpatient Center: 6:30 a.m. to 5 p.m.; Emergency Entrance: 6 a.m. to 10 p.m. For weekend vehicle retrieval, call 253-426-4888.

### Café (Ground Floor)

Monday through Friday: 6:30 a.m. to 7 p.m.; Saturday and Sunday 6:30 a.m. to 2 p.m. Hot meals, grab-and-go items, made-to-order sandwiches and espresso.

### **Deli** (First Floor, Main Lobby)

Monday through Friday: 6:30 a.m. to 2 p.m. Hot meals, grab-and-go items, made-to-order sandwiches and espresso.

### **Gift Shop** (Main Lobby)

Monday through Friday: 8:30 a.m. to 4:30 p.m.; Saturday: 11 a.m. to 2:30 p.m.; closed Sunday. Monday thru Friday.

### **Chapel** (Main Lobby)

Open 24/7. Catholic Mass 11 a.m., Sunday.

# **Pharmacy** (Franciscan Medical Building, Second floor, 253-274-7650)

Monday through Friday: 7:30 a.m. to 6 p.m.; closed Saturday. Prescriptions, over-the-counter medications, medical equipment.

# St. Joseph Medical Center

# **Visitor Guide**

1717 S. J Street
Tacoma, WA 98405
(253) 426-4101
www.chifranciscan.org/stjoseph



Virginia Mason
Franciscan Health

located in room		
- floor		

# **Departments and Service Destinations**

Admitting	Main Lobby	Level 1
Ambulatory Care Center	South Pavilion	Level 2
Anticoagulation Clinic	St. Joseph Medical Clinic	
Cancer Center (Inpatient)	Patient Tower	Level 10
Cancer Center (Outpatient)	Outpatient Center	Level 1
Cardiac Rehab	South Pavilion	Level 1
Cardiac Surgery Recovery Unit	Patient Tower	Level 5
Cardiopulmonary Services	South Pavilion	Level 1
Cashier	Main Lobby	Level 1
Chapel	Main Lobby	Level 1
Conference Room (Dietary)	Patient Tower	Ground
Conference Rooms (Dining Rooms 1&2)	Patient Tower	Ground
Conference Rooms (George Lagerquist)	Patient Tower	Ground
Critical Care Units (ICU, Progressive Care)	Patient Tower	Levels 5, 6, 8
Day Surgery Center (Walters Day Surgery Center)	Outpatient Center	Level 2
Deli (Espresso)	Main Lobby	Level 1
Diagnostic Imaging (Inpatient)	Patient Tower	Level 1
Diagnostic Imaging (Outpatient)	Outpatient Center	Level 1
Dialysis	North Pavilion	Level 1
Emergency Department	South Pavilion	Level 1
Endoscopy Center (GI Lab)	Outpatient Center	Level 2
Family Birth Center/NICU	Patient Tower	Levels 12/14
Gift Shop	Main Lobby	Level 1
Heart Center	South Pavilion	Level 1
Human Resources	South Pavilion	Level 5
Laboratory (Main)	Patient Tower	Ground
Laboratory Draw Station	Outpatient Center	Level 1
Medical Records	South Pavilion	Ground
Midwifery Birth Center	St. Joseph Medical Clinic	
Neonatal Intensive Care Unit (NICU)	Patient Tower	Level 12

Nuclear Medicine	Patient Tower	Level 1
Orthopedics (Joint Camp)	South Pavilion	Level 4
Pastoral Care	South Pavilion	Level 5
Patient Rooms	Patient Tower	Levels 5-14
Patient Rooms	South Pavilion	Levels 2-3
Pharmacy & Home Medical Supply	Franciscan Medical Building	Access through Skybridge
Security (Lost & Found)	South Pavilion	Ground
Surgery Admitting & Waiting	Patient Tower	Level 1
Therapy Services Occupational, Physical, Speech	Outpatient Center	Level 1
Volunteer Services	Patient Tower	Ground

### **Main Phone Numbers**

Patient Information
Main Number
Administration
Admitting
Customer Concern Line
Day Surgery Center
Diagnostic Imaging
Emergency Department
Family Birth Center
Human Resources
Medical Records
Pharmacy
Security (24 hours)
Surgery Admission Unit
Volunteer Services

### Legend



**I**Information

Waiting Area







**♣** Nurses Station













