

Visitor Guide

34515 Ninth Avenue S.
Federal Way, WA 98003
(253) 944-8100
www.chifranciscan.org/st-francis-hospital



Visiting Hours

Regular visiting hours are from 8 a.m. to 8:30 p.m. daily. After regular visiting hours, visitors to the hospital must enter through the Emergency Department and check in at the nurses' station. Children under 12 should be accompanied by an adult.

Cafeteria

The Cafeteria is open from 7 a.m. until 7 p.m., with breakfast served from 7 until 10 a.m.; lunch from 11 a.m. until 2 p.m.; and dinner from 4 p.m. until 7 p.m. The Four Seasons Bistro is located in the Outpatient Center lobby and is open Monday through Friday, 6:30 a.m. until 4 p.m. Vending machines are available outside the cafeteria and near the Emergency Department.

Chapel

Located on the first floor of St. Francis Hospital, the Chapel is open 24 hours a day, seven days a week for prayer, worship, meditation and reflection. Catholic Mass is offered regularly.

Gift Shop

The Gift Shop is located on the first floor, near the main lobby. Typical hours are Monday through Friday, 9 a.m. until 5 p.m., and Saturday, 10 a.m. until 2 p.m. The Gift Shop is closed on Sunday.

Pharmacy (Located in St. Francis Medical Pavilion)

The pharmacy is open from 9 a.m. to 5 p.m. (closed 12:30-1 p.m.) Monday through Friday to serve patients and the public. The phone number is 253-944-4040. The e-mail address is franciscanpharmacysfh@chifranciscan.org.

Smoke-Free Environment

St. Francis Hospital is a smoke-free facility. Smoking is not allowed inside the hospital nor on the hospital property.

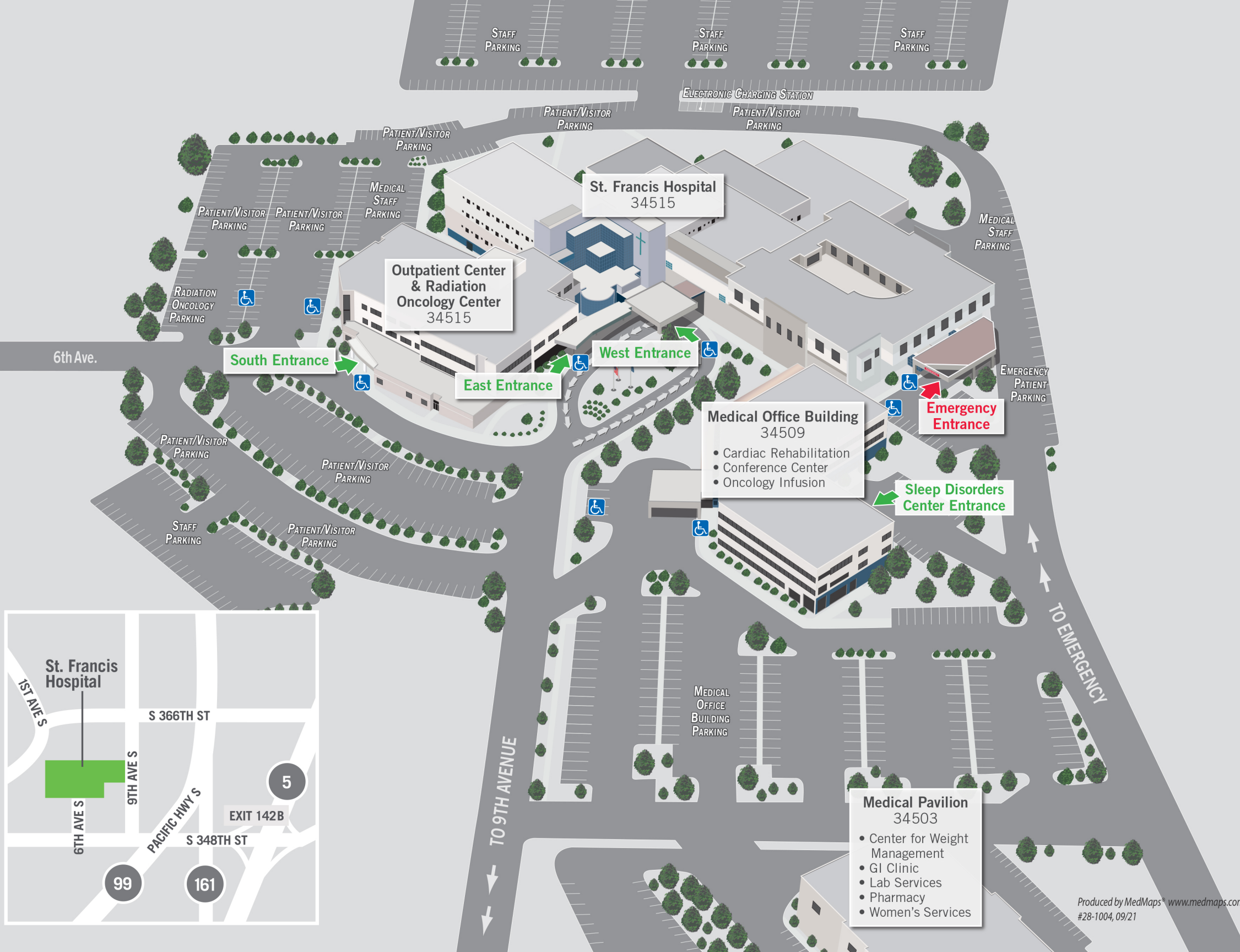
Telephones

A telephone is located in each patient's room. Courtesy phones are located at several other locations in the hospital.



is located in room _____

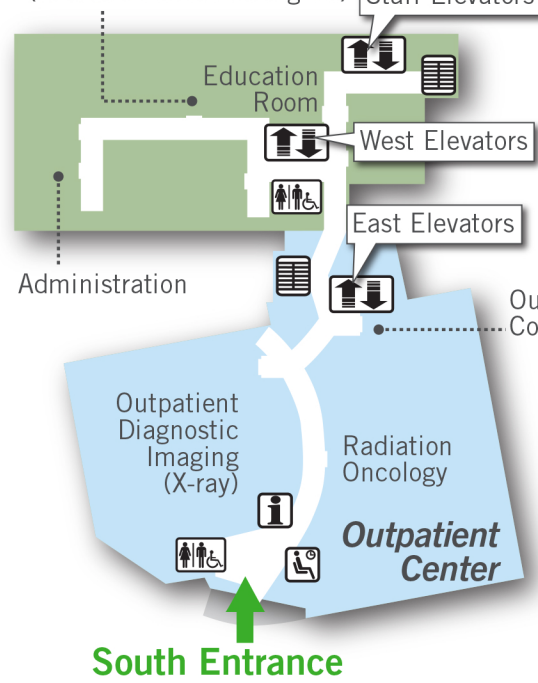
on floor _____



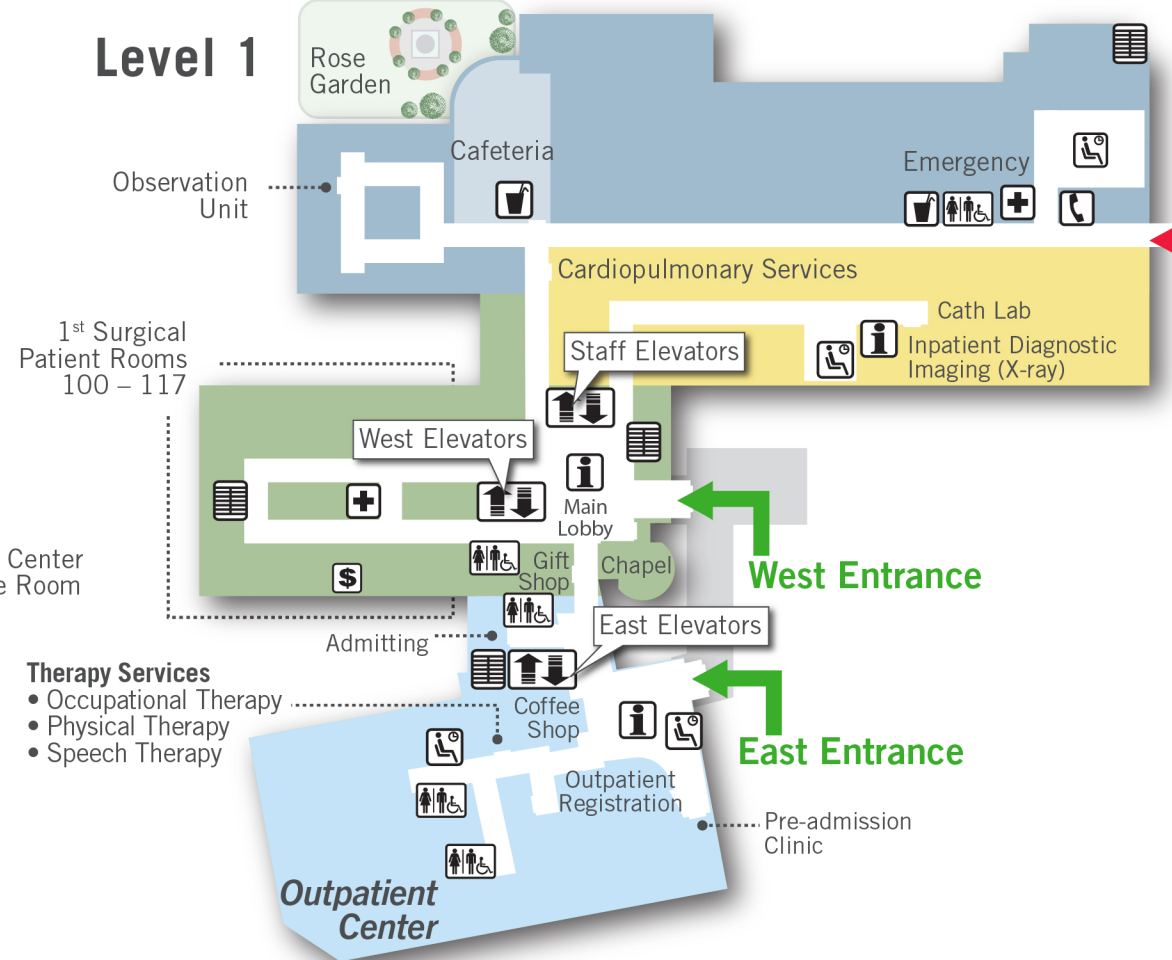
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Garden Level

- Volunteer Services
- Medical Records (Health Information Mgmt.)



Level 1

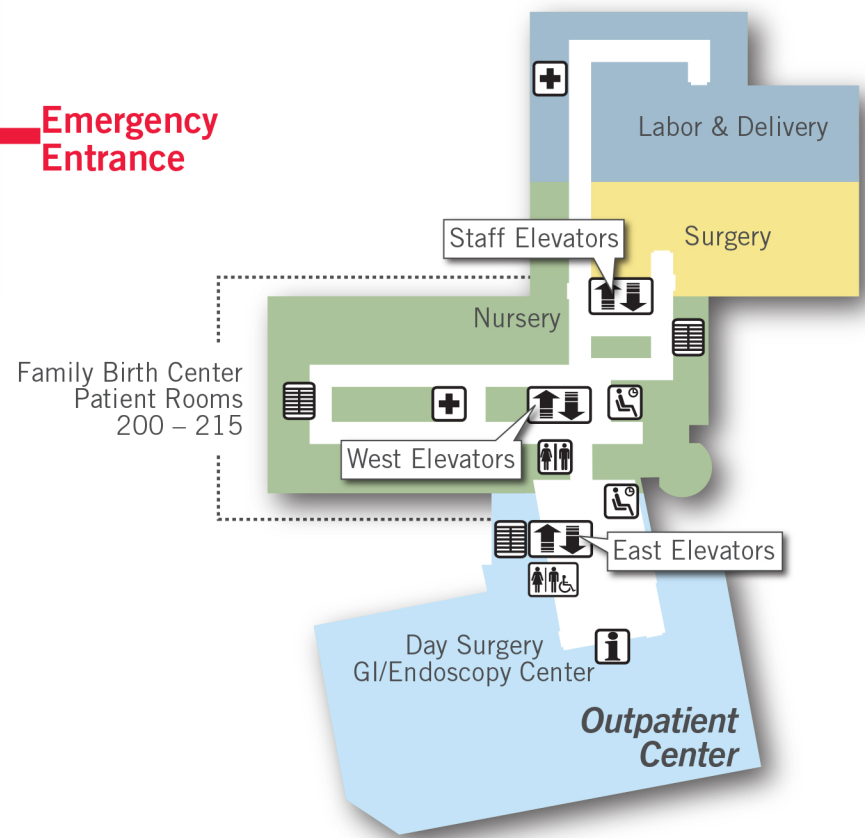


Emergency Entrance

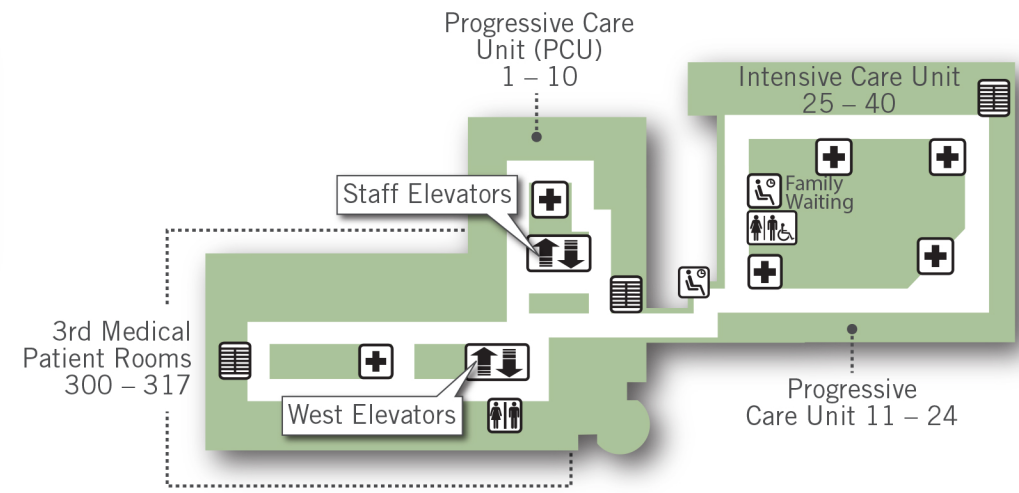
West Entrance

East Entrance

Level 2



Level 3



Main Phone Numbers

Main Number	253-944-8100
Administration	253-944-7960
Admitting	253-944-7969
Customer Concern Line	1-877-426-4701
Day Surgery	253-944-4000
Emergency Department	253-944-7971
Family Birth Center	253-944-7977
Human Resources	253-944-4001
Lab	253-944-7980
Volunteer Services	253-944-4176

Legend

- Elevators
- Restrooms
- Vending
- Stairs
- Handicapped
- ATM
- Information
- Nurses Station
- Telephone
- Waiting Area

Departments and Service Destinations

1 st Surgical Patient Rooms 100 – 117	Main Hospital	Level 1
3 rd Medical Patient Rooms 300 – 317	Main Hospital	Level 3
Administration	Main Hospital	Garden Level
Admitting	Outpatient Center	Level 1
Cafeteria	Main Hospital	Level 1
Cardiac Rehabilitation	Medical Office Building	Level 2
Cardiopulmonary Services	Main Hospital	Level 1
Cath Lab	Main Hospital	Level 1
Center for Weight Management	Medical Pavilion	Level 3
Chapel	Main Lobby	Level 1
Coffee Shop	Outpatient Center	Level 1
Conference Center	Medical Office Building	Ground Floor
Day Surgery	Outpatient Center	Level 2
Education Room	Main Hospital	Garden Level

Emergency	Main Hospital	Level 1
Endoscopy Center	Outpatient Center	Level 2
Family Birth Center (Patient Rooms 200 – 215)	Main Hospital	Second Floor
GI Clinic	Medical Pavilion	Level 3
Gift Shop	Main Lobby	Level 1
Human Resources	Medical Office Building	Level 1
Inpatient Imaging (X-Ray)	Main Hospital	Level 1
Intensive Care Unit	Main Hospital	Level 3
Labor & Delivery	Main Hospital	Level 2
Lab Services	Medical Pavilion	Level 1
Medical Records (Health Information Mgmt.)	Main Hospital	Garden Level
Nursery	Main Hospital	Level 2
Observation Unit	Main Hospital	Level 1
Oncology Infusion	Medical Office Building	Level 1
Outpatient Center		

Conference Room	Outpatient Center	Garden Level
Outpatient Diagnostic Imaging (X-Ray) Cath Lab, CT Scan, Nuclear Medicine, MRI, Radiology, Ultrasound	Outpatient Center	Garden Level
Outpatient Registration	Outpatient Center	Level 1
Pharmacy	Medical Pavilion	Level 1
Pre-admission Clinic	Outpatient Center	Level 1
Progressive Care Unit (PCU)	Main Hospital	Level 3
Radiation Oncology Center	Outpatient Center	Garden Level
Security (Lost & Found)	Main Hospital	Level 1
Surgery & Surgery Waiting	Main Hospital	Level 2
Therapy Services Occupational, Physical, Speech	Outpatient Center	Level 1
Volunteer Services	Main Hospital	Garden Level
Women's Services	Medical Pavilion	Level 3